

The logo for SmartQA features a circular ring of golden, sparkling particles. The text "SmartQA" is written in a bold, yellow, sans-serif font across the center of the ring.

**SmartQA**

# Masterclass for DEV

## Session #1



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# TOPICS

Testing vs. Checking

The BIG picture

Quality levels, Test types, Entities

Clarity of 'Unit' and therefore unit testing

Types of issues to focus in UT

Means to uncover issues

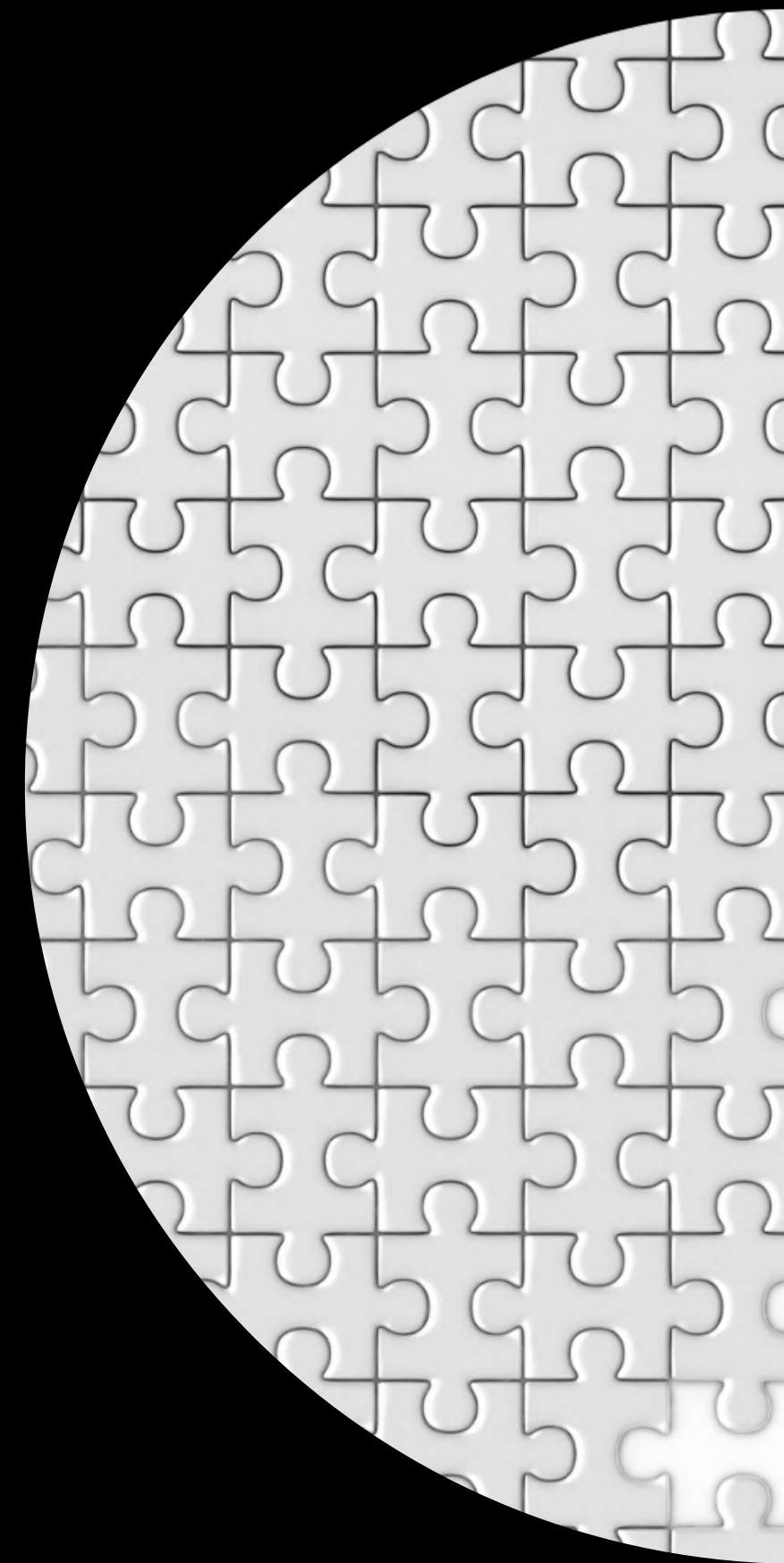
A look at defect escapes

# Testing vs. Checking

**Great quality is about  
ensuring compliance and discovering potential gaps**

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**ensuring compliance** and discovering potential gaps

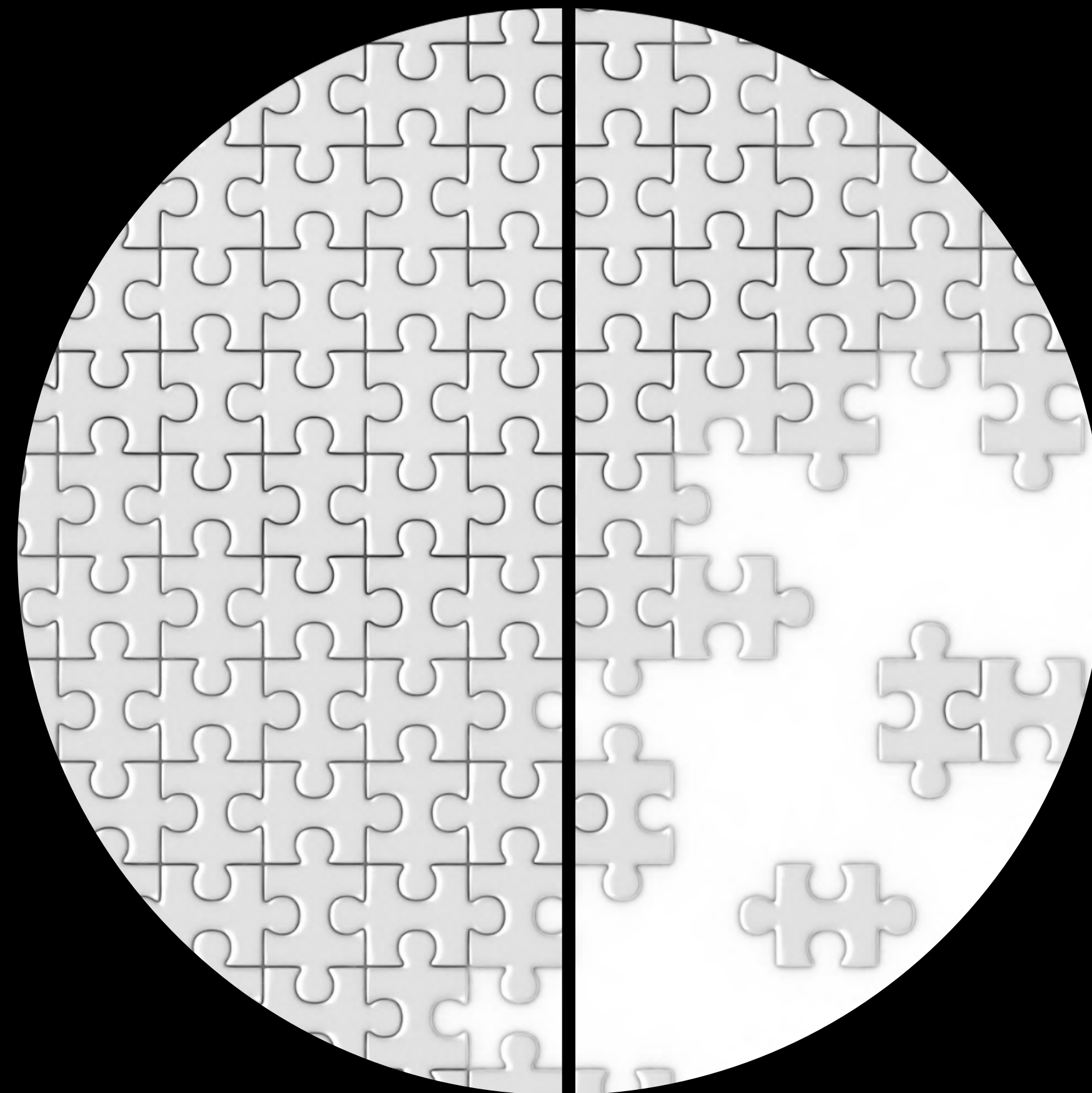
**CHECKING**



Great quality is about  
ensuring compliance and **discovering potential gaps**

**CHECKING**

**TESTING**



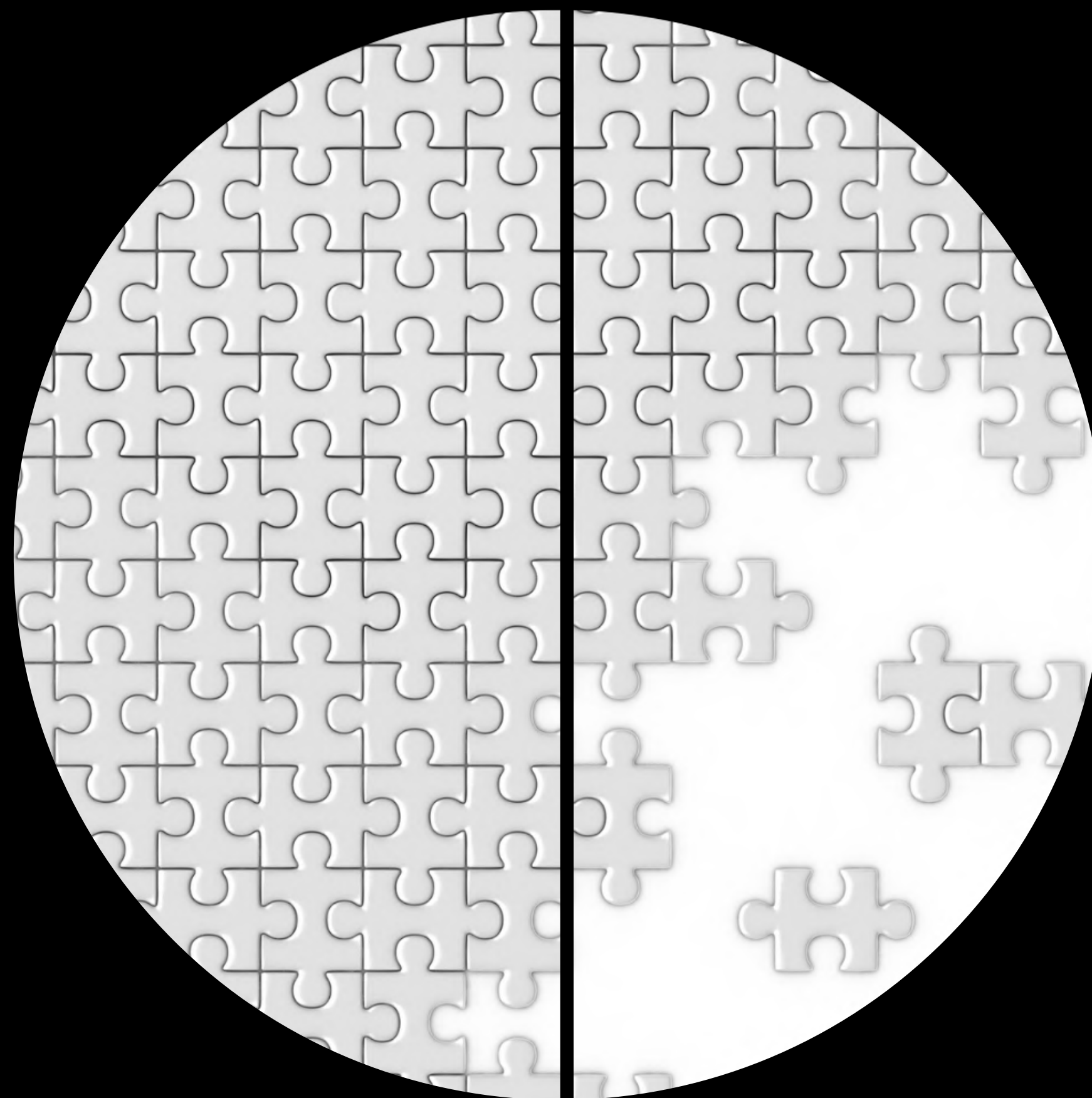
# Great quality is about ensuring compliance and **discovering potential gaps**

## CHECKING

is comparing  
can be scripted  
binary outcome Pass/Fail  
design approach -  
*logical, experience*

based on spec  
wellness  
AUTOMATED

## TESTING

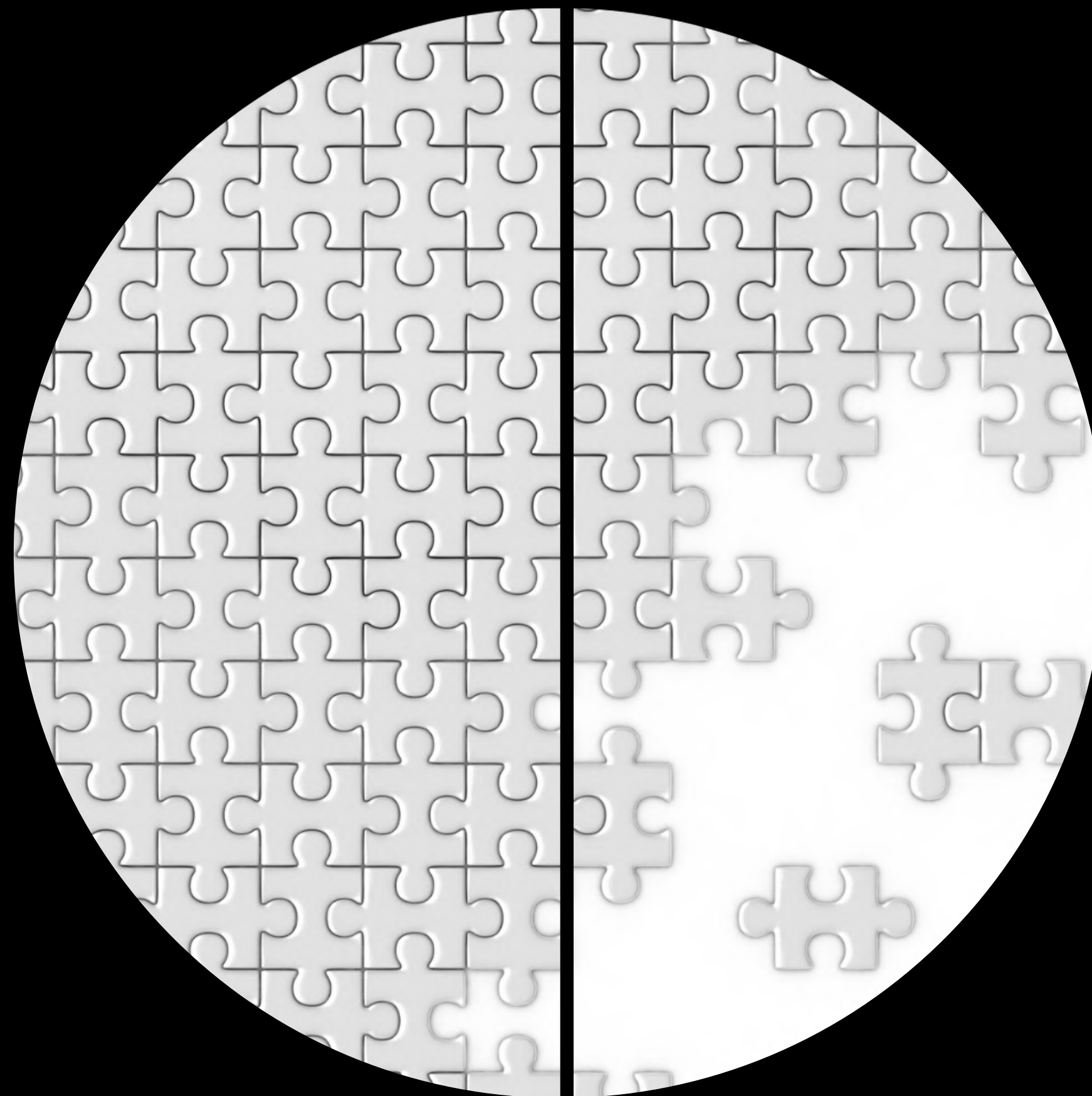


# Great quality is about ensuring compliance and **discovering potential gaps**

## CHECKING

is comparing  
can be scripted  
binary outcome Pass/Fail  
design approach -  
*logical, experience*

based on spec  
wellness  
AUTOMATED



## TESTING

is questioning  
not always scripted  
outcome Pass/Fail,??  
design approach-  
*many*

beyond spec  
illness  
HUMAN



# The BIG picture

# the BIG picture

Testing

Checking

Objective

# the BIG picture

Testing

DevTest (UT,IT)

Checking

QA test (System Test)

Objective

Role

# the BIG picture

Testing

DevTest (UT,IT)

in the Small

Checking

QA test (System Test)

in the Large

Objective

Role

Entity

# the BIG picture

Testing

Checking

Objective

DevTest (UT,IT)

QA test (System Test)

Role

in the Small

in the Large

Entity

Functional test

Non-functional test

What to find

# the BIG picture

Testing

DevTest (UT,IT)

in the Small

Functional test

by Human

Checking

QA test (System Test)

in the Large

Non-functional test

Automated

Objective

Role

Entity

What to find

How to find

# the BIG picture

Testing

DevTest (UT,IT)

in the Small

Functional test

by Human

System POV

Checking

QA test (System Test)

in the Large

Non-functional test

Automated

User POV

Objective

Role

Entity

What to find

How to find

POV

# the BIG picture

Testing

DevTest (UT,IT)

in the Small

Functional test

by Human

System POV

New

Checking

QA test (System Test)

in the Large

Non-functional test

Automated

User POV

Modified

Objective

Role

Entity

What to find

How to find

POV

State



# the BIG picture

Testing

DevTest (UT,IT)

in the Small

Functional test

by Human

System POV

New

Detect

Checking

QA test (System Test)

in the Large

Non-functional test

Automated

User POV

Modified

Prevent (Shift-left)

Objective

Role

Entity

What to find

How to find

POV

State

Value

**Quality Levels,  
Test Types &  
Test TECHNIQUES**

## Quality LEVEL

**L9** End user value

**L8** Deployment correctness

**L7** Attribute correctness

**L6** Environment correctness

**L5** Flow correctness

**L4** Behaviour correctness

**L3** Structural correctness

**L2** Interface correctness

**L1** Input correctness

View user's expectation of quality as a series of **levels** to attain.

**Quality LEVEL**

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**Load test**

**Performance test**

**Test TYPE**

View user's expectation of quality as a series of **levels** to attain.

To attain a level, defects that affect this level must not be present  
=> we must conduct **specific** tests

# Quality LEVEL

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**Test TECHNIQUES**  
Operational profiling  
Code profiling

**Load test**

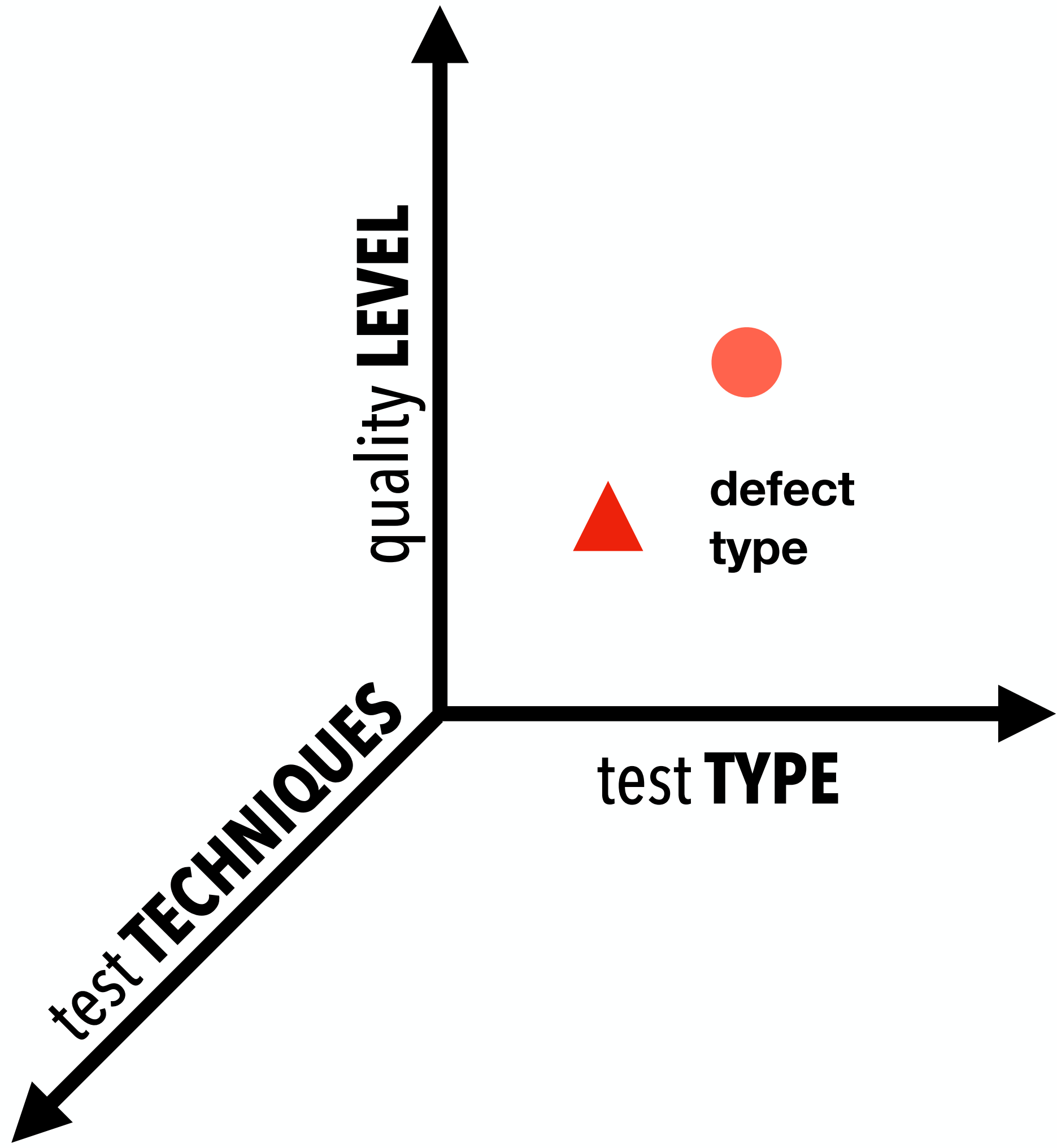
**Performance test**

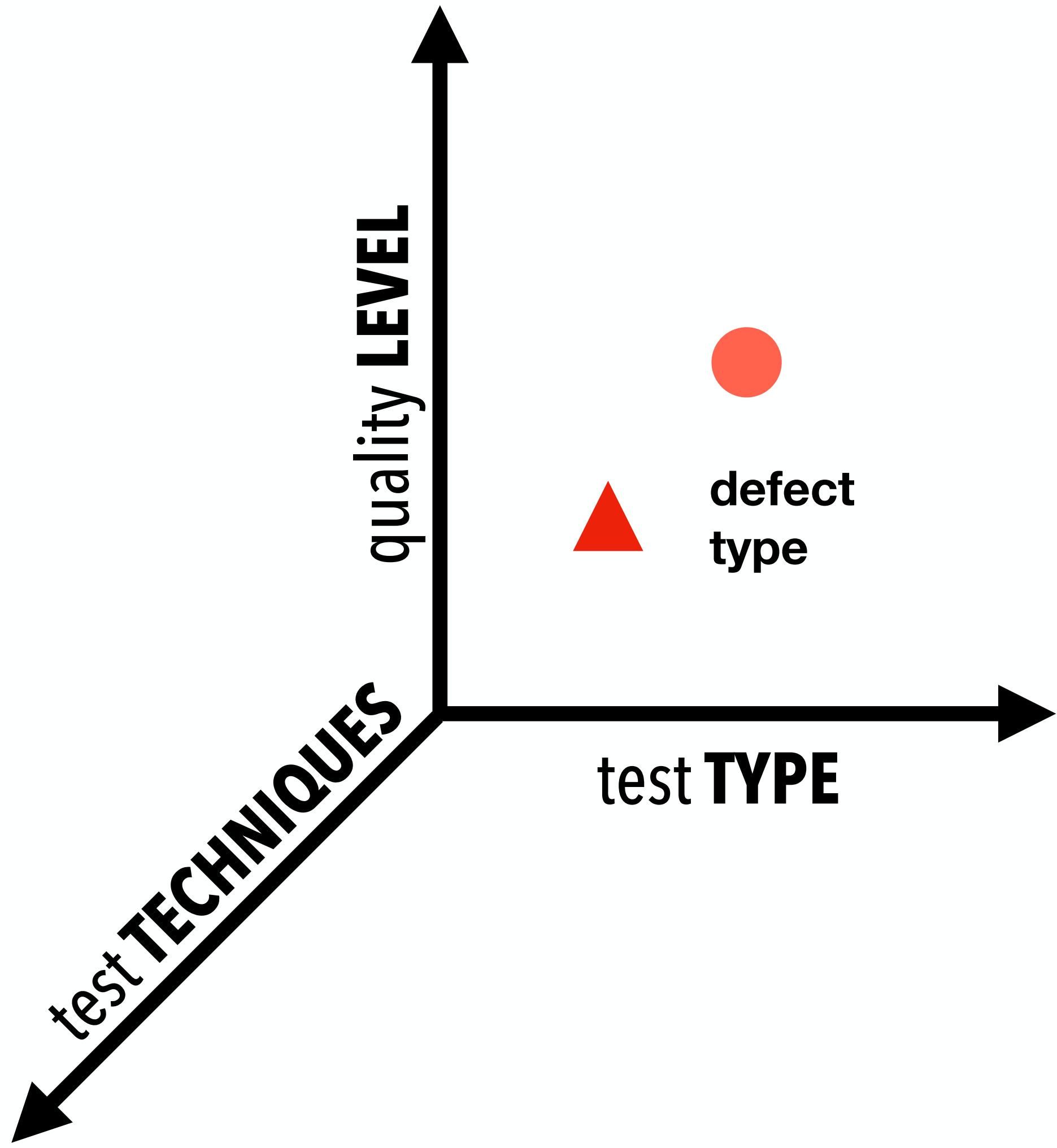
**Test TYPE**

View user's expectation of quality as a series of **levels** to attain.

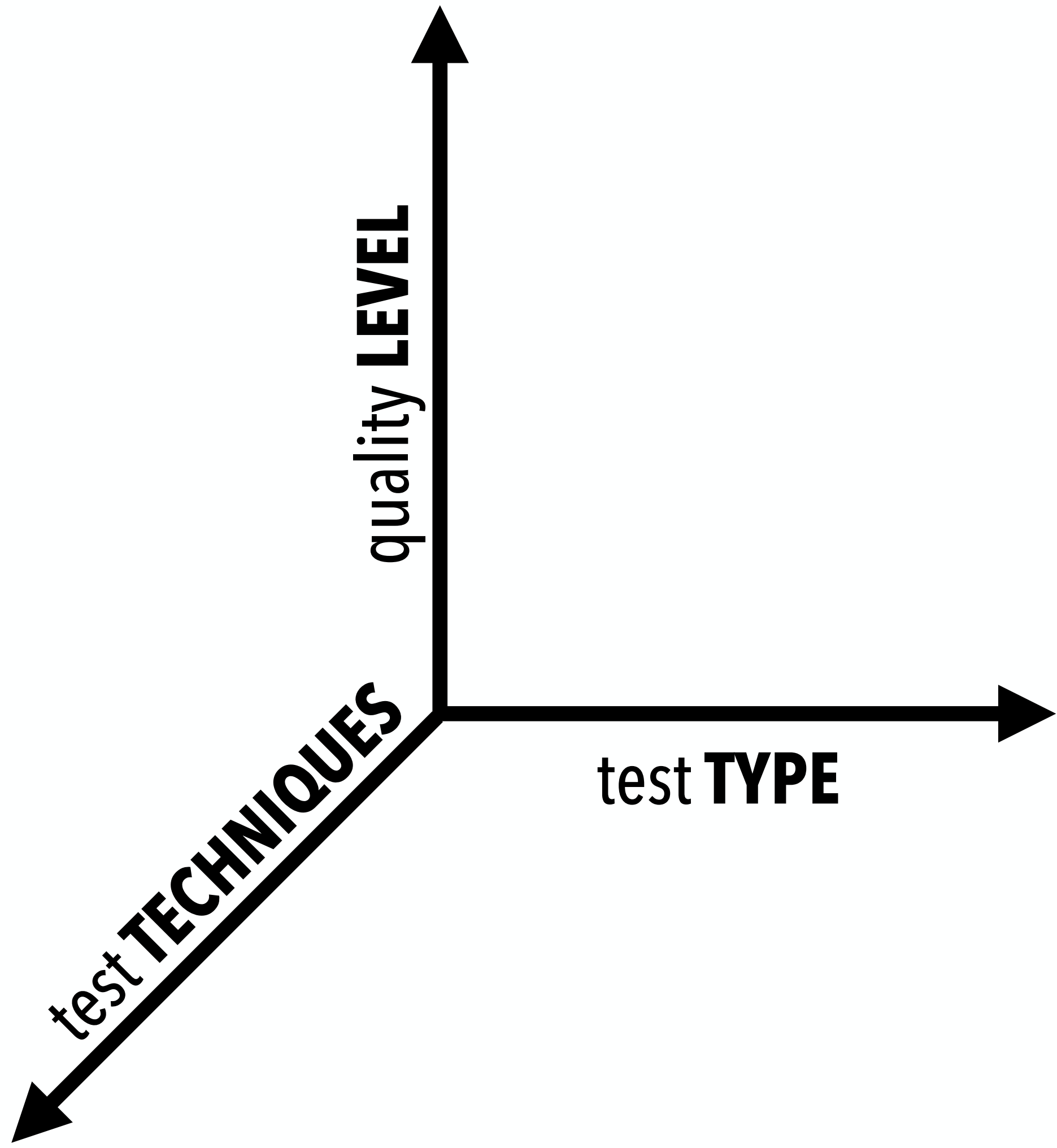
To attain a level, defects that affect this level must not be present  
=> we must conduct **specific** tests

To do a test, we need to come up with test scenarios/cases  
=> we need test **TECHNIQUES**

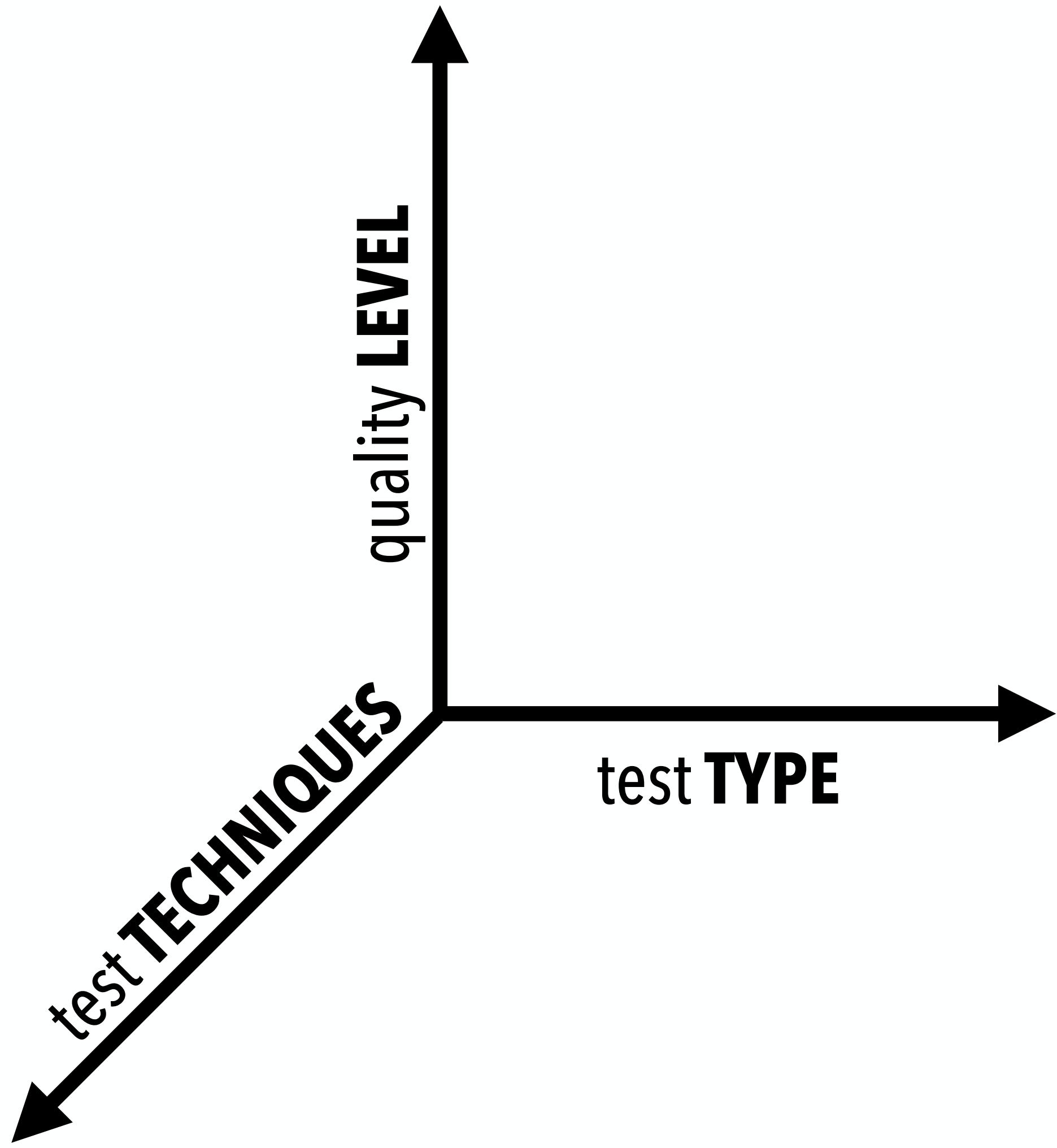


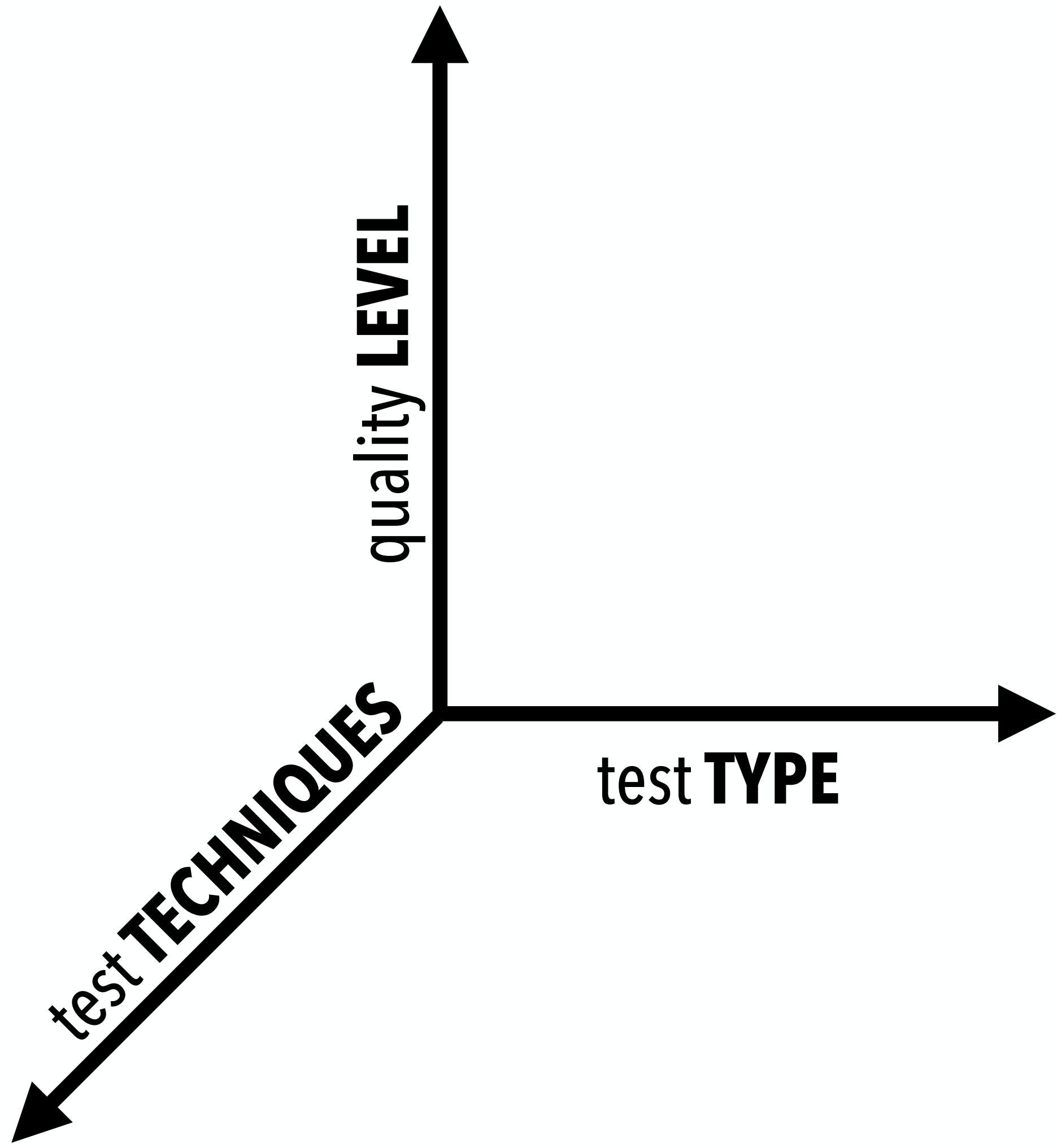


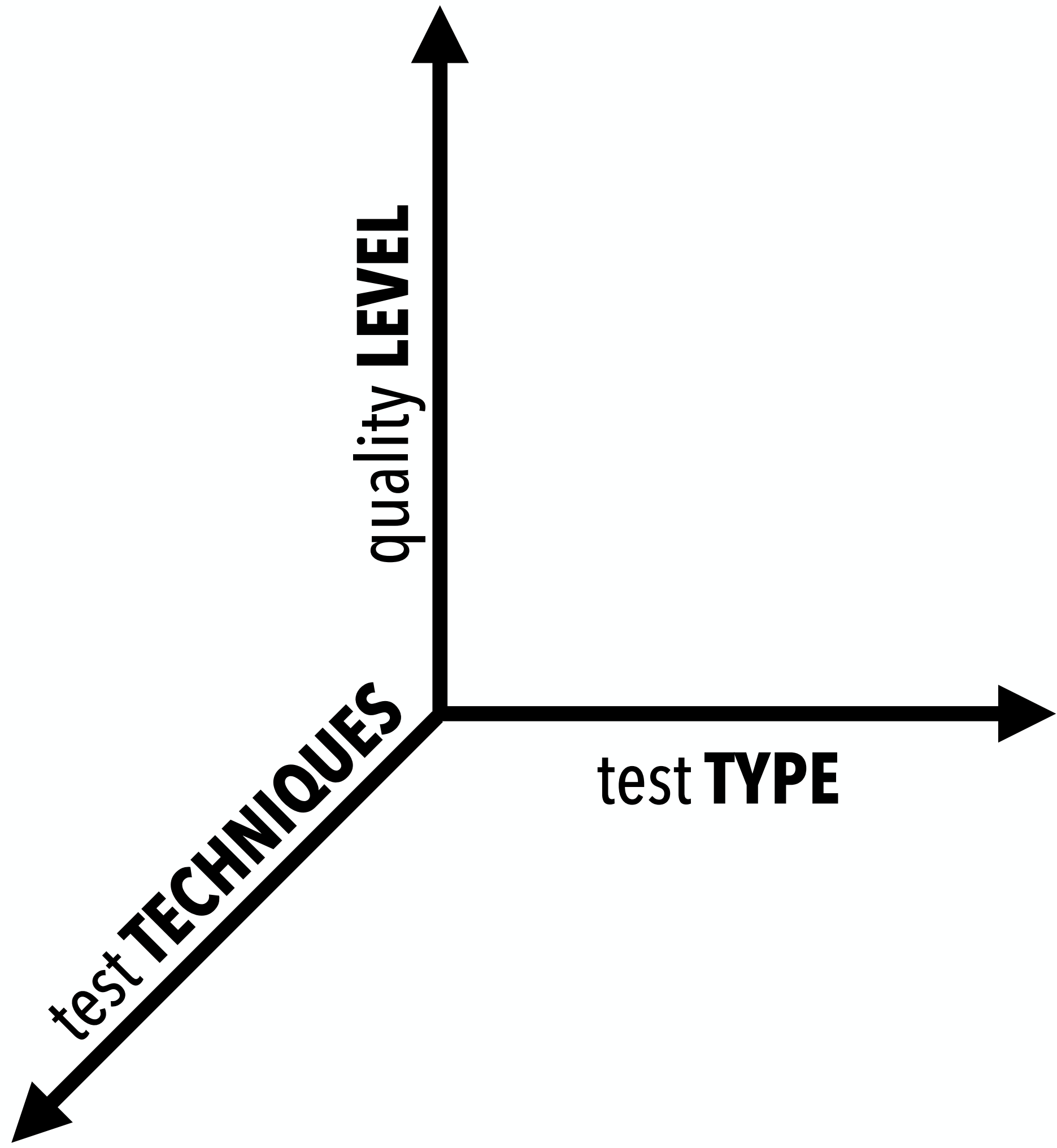
defect  
type











# Clarity of 'Unit' and therefore unit testing

# **WHAT TO TEST?** Entity Under Test (EUT)

**structural  
COMPONENT**

Basic building block

# WHAT TO TEST? Entity Under Test (EUT)

**technical  
FEATURE**

Basic offering from system

**structural  
COMPONENT**

Basic building block

# WHAT TO TEST? Entity Under Test (EUT)

**user  
REQUIREMENT**

Enables an user to do a task

**technical  
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Basic offering from system

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Basic building block

## **WHAT TO TEST?** Entity Under Test (EUT)

**business  
FLOW**

A set of tasks by different users  
to accomplish a business objective

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**technical  
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Basic offering from system

**Dev Test**

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COMPONENT**

Basic building block

# WHAT TO TEST? Entity Under Test (EUT)

## TEST FOR WHAT?

+  
Shift  
Left

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**Dev Test**

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**QA Test  
(System)**

**L9** End user value

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**Dev Test**

**L4** Behaviour correctness

**L3** Structural correctness

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**L1** Input correctness

# Types of issues to focus in UT

satisfy **QUALITY** level

by **TEST** for **ISSUES**

**L1** Input correctness

**Input validation test**

Off limits, duplicates, data type, non-unique  
dependency on other data  
dependancy on past transaction, boundaries

**satisfy QUALITY level**

**by TEST for ISSUES**

**L2** Interface correctness

**L1** Input correctness

**Interface correctness test (Data/UI)**

UI interface, Data, Message, File format

**Input validation test**

Off limits, duplicates, data type, non-unique  
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satisfy **QUALITY** level

by **TEST** for **ISSUES**

**L3** Structural correctness

**L2** Interface correctness

**L1** Input correctness

**Structural correctness test**

System resources (availability, consumption)  
Exceptions/Errors (Timeouts, error handling..)  
Synchronisation (Timing, Concurrency)  
Side effects, Code coverage,

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### **Functional behaviour test**

Behaviour correctness

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## satisfy **QUALITY** level

**L6-L8 : Attributes**

**L4** Behaviour correctness

**L3** Structural correctness

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**L1** Input correctness

## by **TEST** for **ISSUES**

### **Shift Left-ing Attributes**

#### **Functional behaviour test**

Behaviour correctness

#### **Structural correctness test**

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**Means to uncover issues**

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**Static/Dynamic  
analysis**

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**Static/Dynamic  
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**Unit Test**  
(Automated/Human)

## satisfy **QUALITY** level

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**Checklists**



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## using **METHOD**

**Code review**

**Static/Dynamic  
analysis**

**Unit Test**  
(Automated/Human)

**Checklists**

**Spec review**

## via **PROCESS**

**Scripted**

## satisfy **QUALITY** level

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(Automated/Human)

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**Spec review**

## via **PROCESS**

**Scripted**

**Unscripted**

# satisfy **QUALITY level**

# by **TEST for ISSUES**

# using **METHOD**

# via **PROCESS**

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**Code review**

**Static/Dynamic  
analysis**

**Unit Test**  
(Automated/Human)

**Checklists**

**Spec review**

**Scripted**

**Unscripted**

**Testability**

# **A look at defect escapes**

We analysed defect data by stratifying INTERNAL & EXTERNAL defects into QL and classified them as escapes from DEV & QA stage.

	<b>PBN</b> (Winter 19)	<b>PBF</b> (Fall 20)	<b>RCHT</b> (Summer 19)
<b>DEV</b>	<b>INT</b> (276)	<b>INT</b> (189)	<b>INT</b> (130)
<b>QA</b>	<b>32%</b> (87)	<b>34%</b> (64)	<b>34%</b> (45)
	<b>68%</b>	<b>66%</b>	<b>66%</b>

We analysed defect data by stratifying INTERNAL & EXTERNAL defects into QL and classified them as escapes from DEV & QA stage.

	<b>PBN</b> (Winter 19)		<b>PBF</b> (Fall 20)		<b>RCHT</b> (Summer 19)	
	<b>INT</b> (276)	<b>EXT</b> (81)	<b>INT</b> (189)	<b>EXT</b> (78)	<b>INT</b> (130)	<b>EXT</b> (151)
<b>DEV</b>	32% (87)	22% (18)	34% (64)	24% (19)	34% (45)	26% (39)
<b>QA</b>	68%	78%	66%	76%	66%	74%

**Request you to answer Dev Questionnaire #1 today.**

This short questionnaire is  
to enable you to REFLECT on your unit/dev testing practice.

<https://bit.ly/mcdev1>



Thank you.



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